

V O L V O

VOLVO CONNECT

Your portal to Volvo Bus Services



Volvo Buses. Driving quality of life



A new portal for your Volvo Bus Services

Volvo Connect is your entrance to the world of Volvo Bus Services. Connected services, such as our unique Zone Management, as well as software downloads, vehicle documentation and workshop instructions – all in one place. It provides support through follow-up of vehicle performance, maintenance planning and productivity-boosting efforts. Welcome to explore Volvo Connect.



Uptime and productivity

All your customers expect the bus to show up on time and arrive safely and punctually at their destination. Unplanned standstills have to be avoided by all means, and operational costs need to be kept down. Volvo Connect will give you the tools you need.

Overview and all the details

Concise reports are vital input for productivity improvements. General operational data, fuel and energy consumption as well as environmental performance are available in standard reports. Organise the reports according to your preferences, or simply create your own reports.

Safety and passenger satisfaction

Passenger satisfaction is the ultimate business parameter. And driver performance is the single most important factor for comfort and safety. Via Volvo Connect you can analyse driving behaviour and add assisting services to help make each journey a pleasant one.

Real-time and full history

In your daily work you need instant and early warnings if something happens that could cause disruptions. And for your planning and analysis, historical data is where you can identify patterns and find anomalies. With Volvo Connect you get the full story.

Your personal dashboard – all in one place

This is where you log in to all your Volvo Bus Services, and where you manage your account. The dashboard is easily organised so you can reach the most frequent activities via smart widgets. And notifications from your connected vehicles are indicated already on your start screen.

The screenshot displays the Volvo Connect dashboard interface. At the top, there is a navigation bar with the Volvo logo, a shopping cart icon, a notification bell, a grid icon, and the text 'Electromobility' next to a user profile icon 'HJ'. Below the navigation bar, the dashboard is organized into four main sections:

- News:** Contains two news items. The first, dated 2022-03-29, is titled 'Volvo Buses provides 564 new buses for Santiago' and includes an image of a bus. The second, dated 2022-03-20, is titled 'Irizar delivers 1,000th unit to Kangaroo Bus Lines in partnership with Volvo Bus Australia' and includes an image of a bus. A 'See all news' link is at the bottom.
- Vehicle Status:** Features a donut chart showing '4' affected vehicles, with '4 of 5 with service' and '1 alarms and 6 warnings'. Below the chart is a list of three vehicles: B0E-185903 (1 alarm, 0 warnings), B0E-185904 (0 alarms, 3 warnings), and B5LH-171164 (0 alarms, 2 warnings). Each vehicle entry has a right-pointing arrow icon.
- Workshop Services:** Includes an image of a person working on a vehicle. Below the image, it says: 'Get an overview of the health of your fleet, view your DTCs remote, find information to plan and perform maintenance and repair and update software.' A link 'Open Workshop Services' is at the bottom.
- Map:** Includes an image of a driver on a road. Below the image, it says: 'Real-time updates on the vehicle's location, driver information, traffic information and more make it possible for the transport planner to stay in total control at all time.' A link 'Open Map' is at the bottom.

The Volvo Connect toolbox

Volvo Connect is designed to make life easier. Single sign-on, shortcuts to relevant information and an easy shift between details and overview. That's why the navigation can be adapted to your workflow. This is particularly valuable when you add new services and functions.



Vehicle Status

Your remote dashboard. Vehicle alerts and background information, instantly available on-screen in your office.



Maps

Position is a key element in almost all connected services, such as Zone Management and driving profile.



Workshop services

Remote diagnostics, wiring diagrams, service information, software updates and a tool to find parts.



Reports

Get better knowledge and insight into important aspects of your operations. Here you can access reports that analyse the performance of your fleet and drivers.



Assets

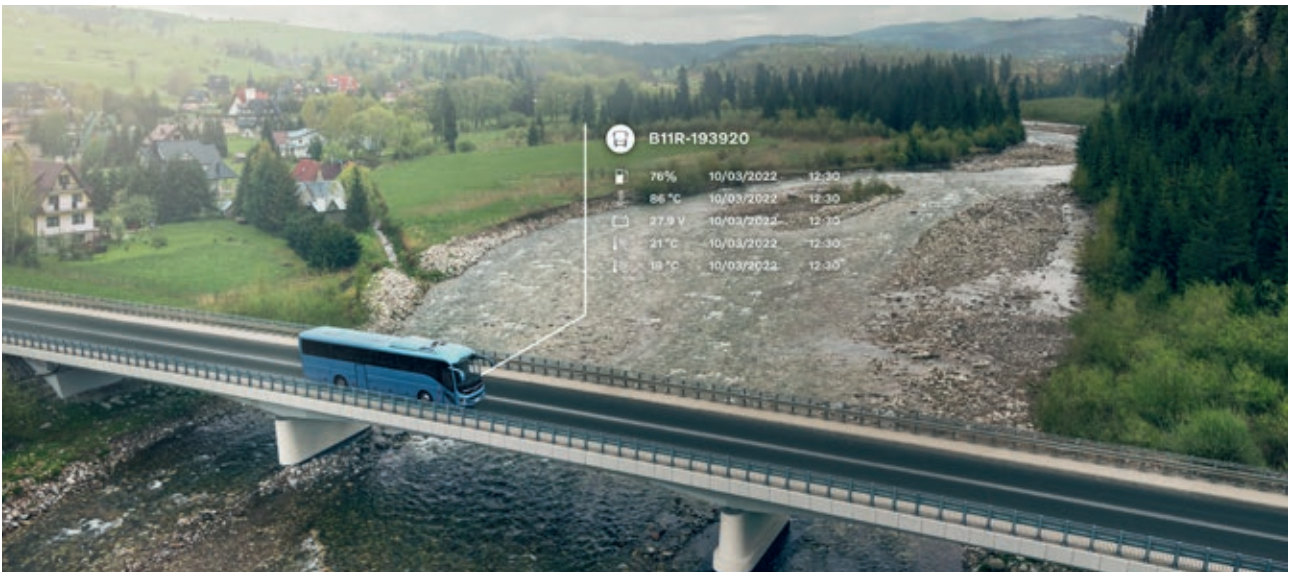
Manage all your vehicles in one tool. The Assets tool will notify you when one of your vehicles needs attention.



News

This is where you find news from Volvo Buses, and information about the latest Volvo Connect functions and services.

Features in Volvo Connect



Vehicle management

Uptime is the key to productivity. Your buses and coaches should be on the road. Always on time and arriving on schedule. To maximise productive hours, you'll want to know the health and status of every vehicle. With that knowledge, planning of maintenance and service can be so much more efficient.

Connected services

- Vehicle information
- Vehicle status
- Position
- Reports
- Service calendar
- Workshop services



Zone management

Volvo's Zone Management is geofencing on a higher level. Instead of just monitoring a vehicle and registering when it crosses a boundary, we can change parameters on board the vehicle and control its behaviour inside a zone.

Connected services

- Safety zones
- Coaching zones
- Environmental zones

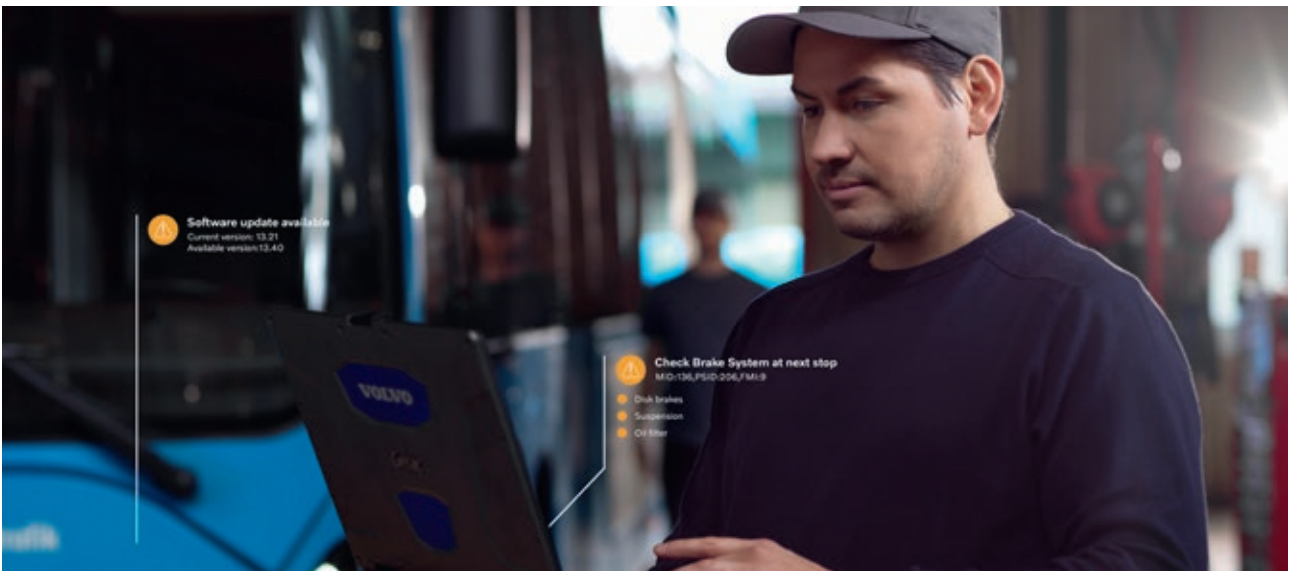


Driver management

The way a vehicle is driven has an immediate and continuous impact on wear and tear, passenger comfort, safety and – not least – fuel and energy consumption. With Volvo Connect you can support your drivers and boost your overall productivity.

Connected services

- Driving profile
- Reports
- I-Coaching
- Coaching zones



Workshop services

If you are an operator running your own workshop, Volvo Connect is designed to make your daily work run smoother. Instant access to detailed and updated vehicle information will make your workshop visit shorter. And spare parts online make planning and stock-keeping a lot easier.

Connected services

- Volvo Parts catalogues
- Remote fault codes
- Service information
- Software downloads

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Equipment that is shown or mentioned in the brochure may be optional or available as an accessory and may vary from one country to another. We retain the right to alter product specifications without prior notification.