

PRESS RELEASE

Volvo Buses launches Volvo Connect – a new customer portal

Volvo Connect is Volvo Buses new customer portal where operators and owners can access Volvo Bus services. With the connected services in one place, together with services for workshop efficiency, Volvo's customers will have a new set of tools to increase uptime and productivity and improve safety.

In Volvo Connect all services are gathered in a user-friendly portal. With a single login and from a clear and concise dashboard, fleet managers can monitor performance, review fuel and energy efficiency and plan service and maintenance. "By gathering services and information in a single portal we make it easier for our customers to improve on uptime, productivity and safety", says Dan Pettersson, Senior Vice President at Volvo Buses.

Focus on customer value

Volvo Connect includes fundamental services such as reports, real-time vehicle status, driving profile, a line-up of workshop services and it is also offering a unique geo fencing functionality, Zone Management, where the operator can limit speed in designated zones or only allow electric mode for hybrids.

Alerts, notifications, reports, position and historical events are always at hand – in the office or off site on mobile devices. With just a few clicks, numbers in a comprehensive report can be traced back to specific events or trends in historical data in the operation or for further analysis.

Open architecture and integration support

Volvo Connect is a future-proof customer portal designed to evolve. New services and new functionality will be added continuously and integration with operators' existing infrastructure is an important part.

"We are convinced that joint development, with customers and with third-party developers, is the way forward", says Dan Pettersson.

The launch of Volvo Connect comes at a time when the transport industry is in transformation. Electromobility, connectivity and the demand for sustainable operations are rewriting the rules.

Anna Westerberg, President of Volvo Buses concludes:

"Launching Volvo Connect is an important strategic move. It's a move towards closer and smarter customer interaction and partnerships".

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Volvo Buses is one of the world's leading providers of sustainable people transport solutions. The offer includes premium city- and intercity buses, coaches, and bus chassis as well as services for increased productivity, uptime and safety. Volvo Buses has sales in 85 countries and a global service network with more than 1,500 dealerships and workshops. Volvo Buses is part of Volvo Group, one of the world's leading manufacturers of trucks, buses and construction equipment as well as drive systems for marine and industrial applications. Volvo Group also provides complete financing solutions. For more information visit <http://www.volvobuses.com>